

Certified Professional by the American Heart Association – Tobacco Treatment

Frequently Asked Questions (FAQs)

CERTIFICATION OVERVIEW AND ELIGIBILITY REQUIREMENTS

Q: What is the Certified Professional by the American Heart Association – Tobacco Treatment certification?

A: The Certified Professional by the American Heart Association – Tobacco Treatment (CPAHA) is available to professionals committed to helping their patients live longer, healthier lives by stopping the use of tobacco.

The American Heart Association (AHA) is collaborating with the Association for the Treatment of Tobacco Use and Dependence (ATTUD) to improve tobacco treatment efforts and to launch the Certified Professional by the American Heart Association- Tobacco Treatment. Tobacco use is one of the leading preventable causes of death in the United States and globally. Cigarette smoking, the most common form of tobacco use, is a major risk factor for CVD and stroke.

Q: What are the eligibility requirements to obtain the certification?

A: The following are the eligibility requirements:

- Associate degree level of education.
- Completion of an accredited Tobacco Treatment education program.
- Candidate must pay the required fee(s)
- For professionals who completed an accredited Tobacco Treatment Education Program before 9/30/2021, please contact ATTUD with proof of completion. Contact information can be found on www.attud.org.

Q: What is the target audience?

A: Professional clinicians/counselors providing tobacco treatment.

Q: What is the process for acquiring the certification?

A: Below is the list of steps to acquire the certification.

- Step 1: Candidate has achieved the prerequisite education outlined in the eligibility requirements.
- Step 2: Candidate attests to the completion of the eligibility requirements and purchases the Certified Professional by the American Heart Association – Tobacco Treatment exam on AHA’s Professional Education Hub.
- Step 3: The Professional Education Hub sends the candidate information to Meazure Learning, a third-party company that administers and proctors the exam.
- Step 4: Candidates will receive an email within 3 business days from Meazure Learning to schedule the online exam.
- Step 5: The candidate schedules and takes the proctored exam on the Meazure Learning platform.
- Step 6: The candidate’s results will be available on AHA’s Professional Education Hub within 24–48 hours of completing the exam.
- Step 7: Candidate views results on the Professional Education Hub. If the candidate passed the exam, a certification award will be available on the Professional Education Hub. The certificate and candidate handbook with promotional guidelines will be downloadable.

EXAM ADMINISTRATION AND RESULTS

Q: What is the format and length of the exam?

A: The online exam consists of 175 multiple-choice (150 scored, 25 unscored) and multiple select questions in English. Candidates will be allotted three hours (180 minutes) to complete the examination.

Q: What is a passing score?

A: The passing score for the exam is 110/150.

Q: Is the exam proctored?

A: Yes, the exam is proctored in a live, remote proctoring environment by Meazure Learning, a professional testing agency that the American Heart Association has contracted with to assist in the development, administration, proctoring, scoring, score reporting, and analysis of the certification examination.

Candidates are responsible for ensuring their testing environment needs meets the minimum requirements to take the exam as outlined in a confirmation email that they will receive from Meazure Learning. The confirmation email will also contain an online tutorial for candidates to familiarize themselves with Meazure Learning's Internet-based test delivery system prior to the scheduled test date. Candidates may access the online demonstration free of charge.

Q: What are the technical requirements needed to take the exam?

A: Candidates are required to have a webcam installed on their exam workstation and reliable access to the Internet. An Internet connection disruption will suspend the test session.

The following are the minimum technical requirements:

- A well-working computer (tablets and Chromebooks are not supported) with 4 GB of RAM or higher
- A high-speed Internet connection of 1 mbps upload and 1 mbps download. Wireless is acceptable; however, a wired connection is preferred
- A webcam with 640x480 video pixel resolution (a laptop camera is acceptable)
- Working speakers connected to the computer
- A microphone connected to the computer (consider a webcam with a built-in microphone)
- Browser compatibility: Firefox, Chrome
- Candidates must use a computer with admin access

Q: How do I get the results of the exam?

A: The results will be available on the AHA Professional Development Hub within 24-48 hours upon completion of the exam. Candidates will not be notified by Meazure Learning that results are available on AHA's Professional Education Hub. If a candidate does pass the exam, a certification award and branding guidelines will be available for download on the Professional Education Hub.

Q: If I don't pass the exam, can I retake it?

A: If a candidate doesn't pass the exam, they can retake it. The candidate must also re-purchase the exam.

Q: Does the certification expire?

A: The credential is valid for three full years after passing the examination. The expiration date will be indicated on your certificate. Prior to expiration, candidates who wish to maintain the certification can do so with continuing education credits as outlined in the candidate handbook on the AHA Professional Education Hub.

PURCHASING EXAM

Q: Where can I purchase the certification exam?

A: Customers can purchase the exam on AHA's Professional Education Hub. The exam is available in the Prevention portfolio section.

TECHNICAL SUPPORT

Q: I'm experiencing technical difficulties with purchasing the product on the AHA Professional Development Hub. Who do I contact for help?

A: You can contact our customer support team via the following ways:

- Email: aha.support@heart.org
- Phone: 877-340-9899

Q: I'm experiencing technical difficulties with the exam. Who do I contact for help?

A: Measure Learning will help candidates with any technical issues that may arise.

- **On Exam Day or for technical support:**
(available 24 hours a day)
 - Use the chat option in the bottom right corner of your ProctorU account or call 855-772-8678.
- **Regarding registration, rescheduling/canceling, or pre-exam questions:**
(available 8:30am-5:30pm Eastern Monday through Friday)
 - Email candidatesupport@meazurelearning.com or call 919-572-6880.